

CISCRP Store Policies

Returns and Exchanges

We do not accept returns or exchanges unless the item you purchased is defective or damaged. If you receive a defective or damaged item, please contact us at info@ciscrp.org with details of the product and the defect and we will replace your item as soon as possible. You will not pay shipping for replacement of damaged items.

Shipping and Delivery

General Information

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you about when it will be back in stock. If you chose to cancel your order based on the re-stock date, we will refund you the total amount of your order, using the original method of payment.

Shipping Costs

Shipping costs are based on the weight and size of your order, as well as the selected delivery method. Shipping options and costs will be displayed at the checkout screen.

Sales Tax

Sales tax is charged according to the province or territory to which the item is shipped.

Questions

If you have any questions about the delivery and shipment or your order, please contact us at info@ciscrp.org.