



# ESG REPORT

2026



# EXECUTIVE SUMMARY

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Team Building Day  
September 2025 | Boston Harbor, MA

# A MESSAGE FROM LEADERSHIP



**We are pleased to present to you the latest Environmental, Social, and Governance (ESG) Report for the Center for Information & Study on Clinical Research Participation (CISCPR). This report not only reflects our dedication to sustainable practices but also encapsulates our commitment to "Service with Integrity," a principle that guides every aspect of our work.**

CISCPR was founded with the mission of educating and informing the public, patients, and medical professionals about the importance of clinical research. We aim to build trust and transparency in the clinical trial process, ensuring that everyone involved is treated with the utmost respect and care. Our work is vital to advancing public health, and we take this responsibility seriously.

For CISCPR, sustainability is about more than just environmental stewardship; it encompasses our ethical responsibilities, the social impact of our work, and the governance structures that ensure our operations are transparent and accountable. "Service with Integrity" means that we are committed to conducting our work with honesty, respect, and a focus on long-term positive impacts for all our stakeholders.

This year marks our third sustainability report, and we're excited to share the progress we're making toward our goals. We've continued to strengthen our efforts by collaborating closely with our customers and partners, ensuring sustainability is built into how we work. At the same time, we remain dedicated to delivering meaningful service to the community, expanding our outreach and deepening our impact. Together, these steps reflect our ongoing commitment to growing responsibly while creating positive change for ourselves and the community.

These accomplishments would not have been possible without the dedication of our employees, the collaboration of our partners, and the support of our stakeholders. As we look to the future, we remain steadfast in our pledge to uphold sustainable practices across all facets of our work. We believe that by continuing to align our operations with our values, we can create a lasting, positive impact on both our communities and the environment.

Thank you for your continued support and commitment to sustainability.

Ken Getz, Caroline Casey, Annick de Bruin, Jasmine Masullo, Kim Edwards, Behdash Bahador, and Rachael Borghi

# ABOUT CISCRP

## Our Mission

CISCRP's core mission is to provide accessible, relevant, useful, high-quality educational resources, programs, and services that increase awareness and understanding of the clinical research process; recognize and appreciate the unprecedented gift of participation in clinical trials; enhance and enrich the participation experience for patients and their families; and promote engagement and partnership between clinical research professionals, patients, and the public.

## Our Vision

Educating and empowering patients and the public to be viewed and engaged as partners in clinical research.

## Core Values

Collaboration | Integrity | Service | Creativity | Respect | Passion

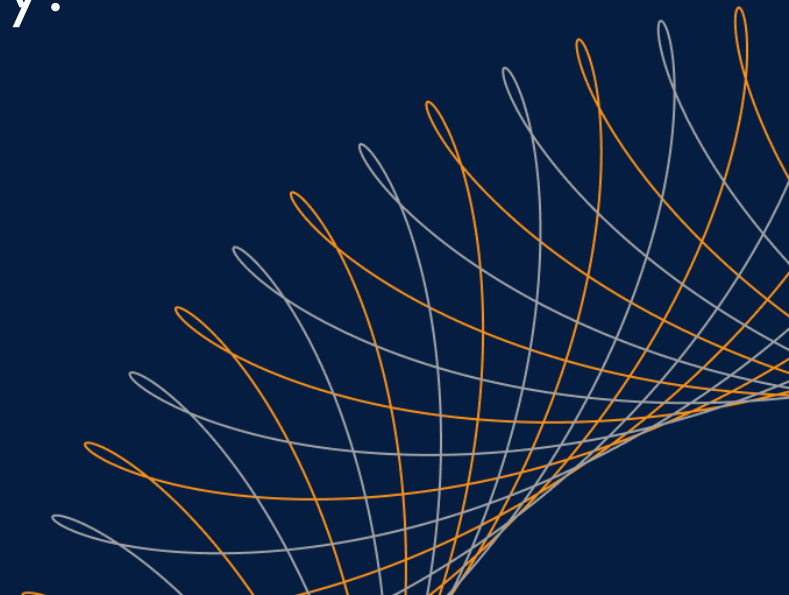




# CISCRP'S SUSTAINABILITY JOURNEY

The sustainability journey for CISCRP started when they received a request to disclose their greenhouse gas (GHG) emissions via a CDP questionnaire.

As a mission-driven not-for-profit, CISCRP embraced the opportunity to go beyond compliance to build upon their existing social endeavors through their incredible work of democratizing clinical research to highlight their efforts to mitigate their environmental footprint and engage their employees along the journey.



# OUR FOCUS AREAS & GOALS

## ENVIRONMENTAL

### Climate

- Reduce Scopes 1 & 2 emissions by 42% by 2030
- Reduce Scope 3 emissions by 25% by 2030

### Energy Consumption

- Transition to renewable energy where possible
- Track and reduce impact of our business travel
- Work with suppliers to improve sustainability of our products and services

## SOCIAL

### Ethics & Code of Conduct

Embrace our mission and carry out work with honesty, accountability, and ethical decision making.

### Responsible AI Use

Ensure AI tools are used responsibly and in alignment with our ethical standards, data privacy commitments, and applicable regulations.

### Supply Chain Management

Establish regular data requests with key suppliers to monitor and provide sustainability initiatives

### Education

Educate patients and the public about clinical research and what it means to be a clinical research participant

### Diversity, Equity, & Inclusion (DEI)

Incorporate DEI inclusion-focused trainings into standard employee training

### Community

Continue to track and report our volunteering impact annually

## GOVERNANCE

# ENVIRONMENTAL



# CLIMATE

## Actions we're taking:



Reduce Scope 1 and 2 emissions from our HQ operations



Assess overall climate related topics impacting our operations and our community



Use of renewable energy credits to reduce employee remote work emissions

## Goals:

REDUCE SCOPES 1 & 2 EMISSIONS BY

**42% by 2030\***

REDUCE SCOPE 3 EMISSIONS

**25% by 2030\***

\*Against 2023 baseline year

## Our Performance:

CISCRP is committed to the tracking and management of our emissions impact. We have established 2023 as our baseline year and set science-based targets to help limit global temperature rise to 1.5C.

Spotlight

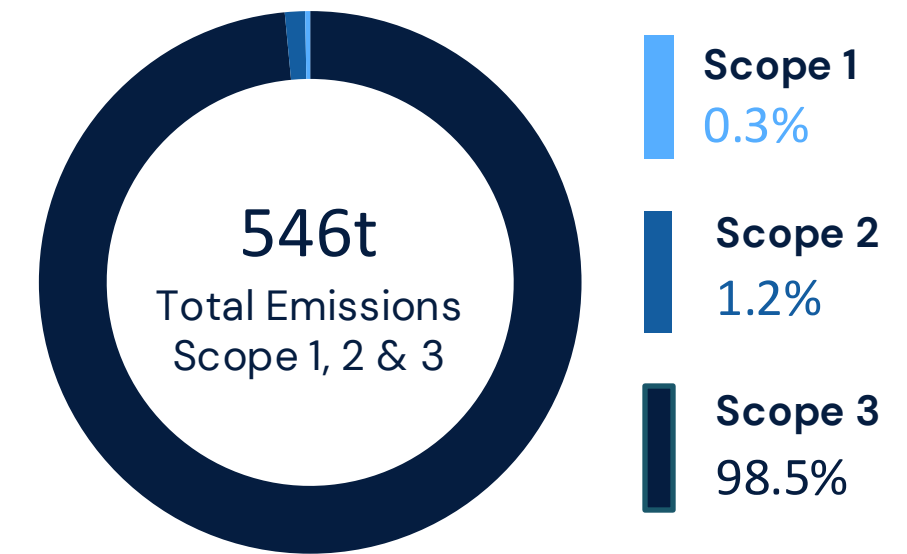
# CLIMATE

CISCRP's sustainability continues as we implement key initiatives to reduce our environmental impact and track progress to our goals. As a non-profit, we do not currently qualify to join the Science-based Target Initiative; however, we are committed to our SBTi aligned near term reduction targets and continue to disclose our greenhouse gas emissions results through voluntary reporting and via CDP questionnaire. Several highlights include:

- Procured renewable energy for HQ
- Updated CDP response with improved score of \_\_\_\_\_
- Implementation of sustainable travel policy and improved data tracking on business travel
- Digitization of services to reduce material generation
- Hosting sustainability education sessions to engage our employees

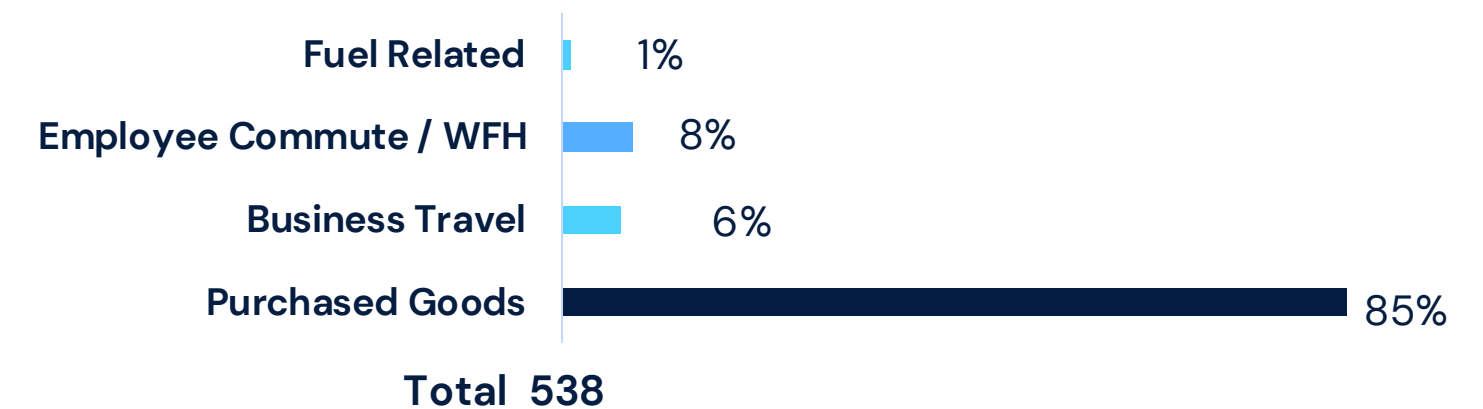
Through these efforts, our Scope 2 emissions has reduced by 49% and business travel by 24% compared to our 2023 baseline. However, due to the expansion in our services and increase in supplier cost, our overall emissions increased by 5%. We continue to work with our partners through our Supplier Sustainability Engagement program to improve data quality of our purchased goods and services to support continued reduction efforts.

## Emissions Per Scope, %



## Scope 3 Emissions Breakdown

Emissions per Scope (kgCO<sub>2</sub>e)



# ENERGY AND FUEL CONSUMPTION

## Actions we're taking:



Continue working with building management to ensure CISC RP headquarters is run as efficiently as possible



Enhance data tracking for business travel using primary data sources



Procure renewable energy to offset part of the emissions from fossil fuel sources

## Goals:

**REDUCE ENERGY CONSUMPTION**

WITHIN OUR OPERATIONS

**USE RENEWABLE OR EFFICIENT OPTIONS**

WHEN OPPORTUNITIES ARE AVAILABLE

## Our Performance:

CISC RP encourages its employees to reduce energy consumption where possible, whether in the workplace or at home. We also implemented sustainability guidance to our corporate travel policy to encourage employees to select cleaner travel options where possible.



**SOCIAL**

# EDUCATION

## Actions we're taking:



Offer variety of engagement methods to reach the target participants



Promote participant diversity and inclusivity outreach



Remain an independent, neutral, non-profit organization

## Goals:

**Empower and educate** patients, the public, participants and the research enterprise

## Our Performance:

CISCRP works to raise awareness, enhance experiences, and strengthen communication and relationships among participants, research professionals, and the public.

Spotlight

# JOURNEY TO BETTER HEALTH MOBILE EXHIBIT

Journey to Better Health (JTBH) is an outreach initiative that **brings educational resources about clinical research** to the heart of underserved communities by way of a traveling mobile exhibit.

JTBH aims to **raise awareness** about clinical research, **address underlying barriers** to participation, and **increase trust and engagement** in communities that have not been appropriately represented in the clinical research process.

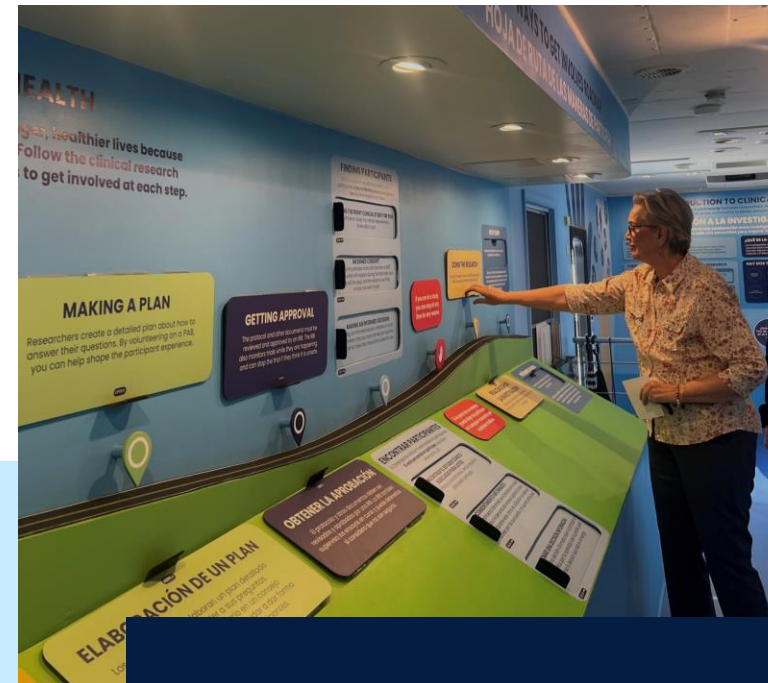
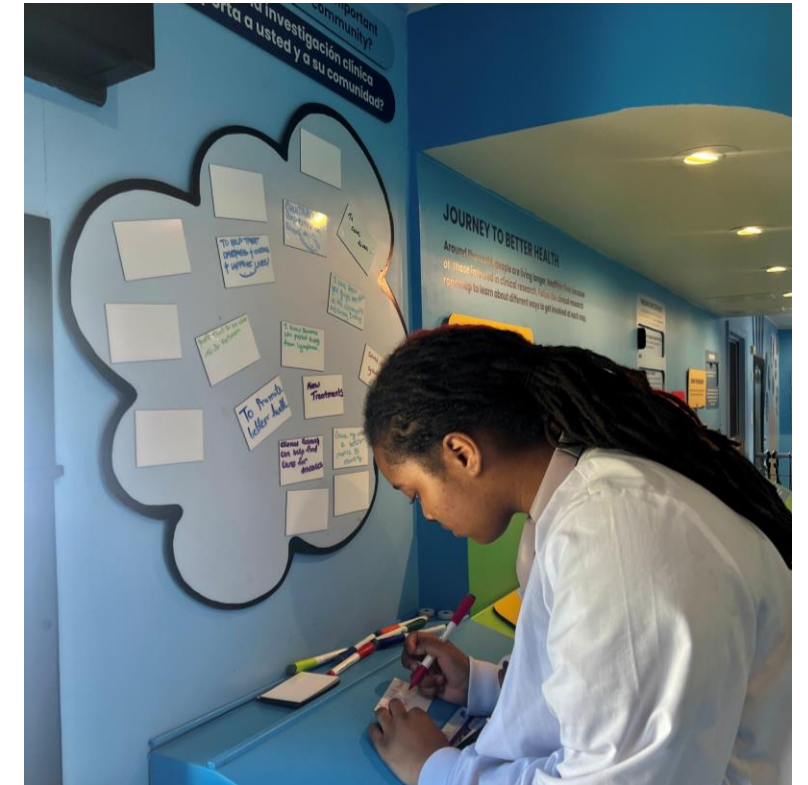
Our  
Impact:

**6**  
locations

**27**  
events

**2.7K**  
attendees

- Respondents reporting 'very good' understanding of the term 'clinical research' **more than doubled** from 36% to 63% after experiencing the exhibit
- **Willingness to participate** in clinical research ('Somewhat/Very Willing') **increased** from 77% to 84% after experiencing the exhibit



**"We need more education like this!  
If the RV didn't come to my neighborhood, I  
never would have learned anything like this."  
– Community Member**

# DIVERSITY, EQUITY, AND INCLUSION

## Actions we're taking:



Assess DEI baseline assessment within our organization



Conduct and communicate participant diversity research results with actionable best practices



Increase awareness through diversity, equity, and inclusion training

## Goals:

Incorporate DEI-focused trainings into **standard employee training**

## Our Performance:

CISCRP is committed to improving Diversity, Equity, and Inclusion (DEI) both internally, within our own organization, and externally, in the broader clinical research space. We are working diligently towards becoming a more diverse and inclusive organization and continuously optimizing our programs that aim to improve representation in clinical research.

# COMMUNITY ENGAGEMENT

## Actions we're taking:



Participation in group and individual volunteer programs



Financial and time donation to local organizations



Remain engaged in communities' feedback

## Goals:

Continue to track and **report our volunteering impact** annually

## Our Performance:

CISCRP encourages employees to become involved in their communities, lending their voluntary support to programs that positively impact the quality of life within these communities.

# GOVERNANCE



# ETHICS AND CODE OF CONDUCT

## Actions we're taking:



Update Code of Conduct as needed to align with latest standards and regulations



Provide training on new and updated corporate policies



Develop comprehensive programs to ensure adherence to all relevant local, national, and international regulations



Ensure compliance with privacy, security, data protection, and responsible AI regulations and standards

## Goals:

Continue to achieve

**100% compliance**

to our Code of Conduct and completion of annual reviews

## Our Performance:

CISCRP is committed to improving Diversity, Equity, and Inclusion (DEI) both internally, within our own organization, and externally, in the broader clinical research space. We are working diligently towards becoming a more diverse and inclusive organization, and continuously optimizing our programs that aim to improve representation in clinical research.

Spotlight

# CISCRP DEI COUNCIL



## Mission

The DEI Council is a group of employees who acts on behalf of the company to encourage and improve diversity equity, and inclusion (DEI) at CISCRP.



## Accomplishments

- Regular all-staff virtual engagements, including those led by our DEI consultant
- Ongoing monthly newsletter
- Created a resource to support career development within CISCRP



## Ongoing work

- Currently developing an “anti-bias hiring toolkit” as a training tool to reduce bias in hiring.
- Planning future all-staff engagements



# SUPPLY CHAIN MANAGEMENT

## Actions we're taking:



Quantified supplier impact to CISC RP emissions



Engaged with top suppliers on climate-related opportunities



Collected supplier self-assessment questionnaire from large third-party vendors

## Goals:

Establish **regular data request** with key suppliers to monitor and support sustainability initiatives

## Our Performance:

CISC RP understands long-term impact cannot be achieved alone. We are actively engaging with suppliers to establish shared sustainability goals and identifying opportunities to reduce environmental impact across the supplier chain.



# THANK YOU

In this report, we have outlined our approach to environmental, social, and governance responsibilities, detailing our progress and commitments. We recognize the importance of responsible business practices and are dedicated to minimizing our environmental footprint, fostering an inclusive and supportive workplace, and upholding transparent and ethical governance.

Our achievements, as outlined, are the result of concerted efforts across all levels of our organization. Looking ahead, we aim to build on these accomplishments, setting ambitious targets and continually improving our practices to meet evolving standards. We are committed to transparently reporting our progress, ensuring that sustainability remains a fundamental aspect of our operations.

